



Liberate B2C Secure Web Access

Linetime, using the latest Internet technology has developed **Liberate B2C**, a powerful new web tool that allows clients to review and create case and matter details and exchange instructions online, providing total flexibility for the firm and total security for the client.

Liberate B2C extends the existing functionality of Linetime's award winning Debt Recovery system **DebtimeSQL** into the client's own premises. Error rates are reduced and a full audit-trail of all transactions is maintained. The user is provided with an ultra efficient automated system that provides real benefits through the use of modern web technology. The Partner Zone allows "bulk referrers" to view details of all of their transactions.

Liberate B2C tracks cases as they progress through the debt recovery process displaying live data directly from the central SQL database. Client service is improved and fewer interruptions mean Fee Earners quickly become more productive and hence more profitable.

Whatever type of case work **Liberate B2C** allows your clients to safely and securely review the progress of any matter, at any time - saving you valuable time and money.

Liberate B2C allows debtors to make secure credit and debit card payments online thereby improving recovery rates and removing some of the burden on busy debt recovery teams.

[Liberate B2C - Secure Web Access](#)

DebtimeSQL - Market Leading Debt Recovery

Linetime's market leading debt recovery software **DebtimeSQL** was designed specifically for use by credit management professionals and is now the undisputed market leader. In use by many of the UK's leading debt recovery organisations it is constantly evolving to meet the demands of both commercial and consumer debt recovery markets:

- A comprehensive County and High Court Debt Recovery system
- Providing complete control automating legal procedures and cash collection
- Ideal for bulk debt recovery operations - includes bulk data uploads
- Storage of all documents, file notes, emails in and out, images - leading to a Paperless office
- Multiple interest calculation methods
- Automated document production
- Instalment and Arrears Management
- Sophisticated management reporting
- Integration with CPC / CCBC / NLIS / PCOL
- Charging profiles and billing templates allow individual client requirements to be catered for.
- Gross and Net Billing
- Extranet access at anytime from anywhere



As with all Linetime products, **DebtimeSQL** can either stand-alone or be totally integrated with the other **Liberate** legal software systems sharing the same database and hence improving system speed and efficiency.

[DebtimeSQL - Marketing Leading Debt Recovery](#)

Case Study Debt Recovery

Incasso, the specialist Debt Recovery division of **Cobbetts**, recognised that although their business grew significantly in the late 90's increased competition meant that margins were being squeezed. The solution was to implement the latest and best technology to become more efficient and hence more profitable.

Their choice of software was **DebtimeSQL** from **Linetime**.

DebtimeSQL was chosen after it was shown that it met all the stringent requirements of the firm's Debt Recovery team led by Ron Lack - who commented;

"An example of how the flexibility of **DebtimeSQL** helped us win new business has been shown by our focus on the Local Authority marketplace. Most Local Authorities in the UK write off millions of pounds in bad debt every year because they don't have the systems to handle the collection process in a cost efficient manner. One such Local Authority was about to write off £5m before they appointed **Incasso**. The **Liberate** system enabled us to automate the complete bankruptcy process, from the service of a statutory demand through to obtaining a bankruptcy order. We've built in key performance indicators that are recorded on the system and linked to standard reports. The result is that we've now established ourselves as the debt

recovery market leader in the Local Authority arena."

"Apart from enabling us to develop new client services and hence new business opportunities, a new element of the **Liberate** software suite is now enabling us to monitor our business performance, minute by minute using [MyView.NET](#).

"Our intention is to take advantage of the available technology and grow over the next 5 years to become the number one firm in the UK debt recovery marketplace. We consider this objective to be not unreasonable, especially as we have developed a tremendous in-house team of specialist staff who are working in partnership with one of the country's leading legal software houses in **Linetime** and with the best debt recovery system on the market, **DebtimeSQL**."

Note: *Ron Lack is a specialist in both consumer and commercial legal debt recovery. Utilising his expertise and knowledge of the credit management industry he now leads the Incasso Consultancy team and advises clients on credit control policies and procedures as well as best business practice, particularly in the construction and plant hire industry. Ron is also Chairman of the Northern Region of the Civil Courts Users Association.*

[Case Study – Debt Recovery](#)

For more information on Linetime and our full range of products please visit www.linetime.co.uk