

LIBerate DebttimeSQL



Software
beyond
expectations

Think you've got the UK's best debt recovery software?

It's time to think again!

Think about taking your operation to new levels of efficiency. Revolutionise your collections and debt recovery processes.

Transform your customer service and make significant increases to your bottom line.

“Revolutionise your collections and debt recovery processes.”



When only the very best will do

Liberate DebttimeSQL is recognised by leading law practices throughout the country as being the best-in-class collections and County and High Court debt recovery software available today.

So what's so different between *Liberate* DebttimeSQL and other debt recovery software? In a word *Liberate* DebttimeSQL is a "specialist" system. Whilst *Liberate*

DebttimeSQL can be used as an integral part of a broader solution such as *Liberate* Practice Management, it has been custom-developed and perfected over three generations to be utilised as the specialist debt recovery application of choice. Other systems taking the general case approach are less suited to the specialisms and complexities of the collections and recovery processes.

Whether your business concentrates on commercial or consumer debt *Liberate* DebttimeSQL is one of the most important investments your operation will ever make.



Waging the war against inefficiency

Liberate DebttimeSQL will swiftly develop into the most powerful weapon in your armoury. Inefficiencies will be eradicated to release valuable time for even more profitable activities.

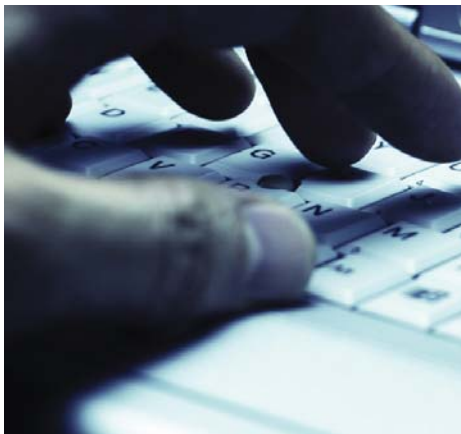
The inherent flexibility of *Liberate* DebttimeSQL will enable your organisation to harness its power to control and improve new and existing ways of working. The rapid customisation of screens and procedures mean that benefits can be realised quickly. The challenges of yesterday's debt recovery will seem comparatively undemanding as *Liberate* DebttimeSQL takes control of each debt from the first pre-legal activity through to the final execution stage.

For the entire duration of each case, *Liberate* DebttimeSQL automatically compiles an electronic history including all incoming and outgoing correspondence, scanned images, emails and file notes. Seamless links to MS Office and the automatic tagging of incoming emails creates a full and permanently available record of each case.

Liberate DebttimeSQL uses pre-defined processes to monitor and schedule each event ensuring consistently high standards of effective debt recovery. Client-centric web-based reporting also means that clients are able to independently scrutinise progress in

real-time. At each stage, *Liberate* DebttimeSQL provides the information they want, when they want it and in the format they desire. This provides a higher standard of customer service whilst simultaneously easing the burden on fee-earners by reducing the level of interruptions through customer enquiries. Everyone benefits.

“... ensuring consistently high standards of effective debt recovery.”



A system to help you grow

Data can be imported from external systems via bulk uploads. This gives the user the ability to handle mixed debt types including bounced cheques, invoices, credit notes and credit card details. Additionally the system can cater for an unlimited number of invoice lines and co-defendants per debt. Facilities exist to update this information electronically e.g. when payment or address details change.

Each case or group of cases is allocated to a workbox dedicated to a user or a team of users. *Liberate* DebttimeSQL's fully automated workflow prioritises and

segments cases by debt type and level of urgency. Cases can be escalated or transferred to team members with appropriate authority and skill levels. *Liberate* DebttimeSQL also has optional links to a comprehensive national postcode and name search for rapid tracing. This uses a combination of sources including the Royal Mail and electoral role databases.

Liberate DebttimeSQL has electronic links to the CPC, CCBC and PCOL. Each defendant can be handled via a different court or execution method. Supported methods include warrants of execution,

information orders, charging orders, third party debt orders and attachment of earnings. There is a full list of Courts, Sheriffs, HCEOs, Land Registries and associated services. Further electronic links to the London Gazette form part of *Liberate* DebttimeSQL's sophisticated bankruptcy and insolvency processes.

Complex cost control made easy

Inaccurate calculation of interest, imprecise schedules and untimely billing can lead to queries and payment delays. This affects cash-flow and can make the difference between profit and loss.

However complex the interest calculation of your case may be, *Liberate* DebttimeSQL delivers the exact figure you need for late payments, compound and contractual or statutory interest. Different interest rates and start dates can be applied to each debt component and *Liberate* DebttimeSQL will instantaneously recalculate all interest due.

Unlimited debt types and complex interest schedules can be featured in court documents to ensure that each claim is totally accurate first time, every time.

Liberate DebttimeSQL embodies instalment and arrears management per debt or debtor. Instalment schedules can be agreed and payment slips generated. The system will automatically restart the case if payments are not received.

Liberate DebttimeSQL features comprehensive financial management including rapid batch transaction

posting, payment matching per debtor, user definable charge tables and rules. Each client or group can have their own default charging mechanisms. *Liberate* DebttimeSQL can be linked to existing accounts systems or form part of a broader *Liberate* financial solution. Fees, costs and commissions are automatically calculated allowing the generation of cheques and providing accurate billing. Billing is automated and can be scheduled with clients being given the option of their own layout, style and level of detail. Gross or net formats are available.



Achieving total client satisfaction

Liberate DebttimeSQL will enable your organisation to take on larger workloads with total confidence. This will help you achieve higher practice standards and adhere to ever more demanding service level agreements.

All of this elevates your business to a more profitable status and higher standing within the industry.

Key performance indicators can be accessed using an inbuilt, easy-to-use report generator. Performance can be

monitored by department, team or individual. Different levels of operator can be issued with their own flavour of "view" in accordance with their status and security level.

Total flexibility, complete support

Your organisation can utilise *Liberate* DebttimeSQL for teams of 4-400 users depending on your exact requirements. Our expert and highly experienced team will tailor a package that's precisely right for you meaning that *Liberate*

DebttimeSQL is an investment that will begin delivering tangible ROI immediately.

We offer our users full support every step of the way – from installation and training to unrivalled on-going

technical support - ensuring that *Liberate* DebttimeSQL represents real value for money.

LIBERATE

What our customers say



"To achieve our ambitious growth plans we needed a fully flexible software package which we found in Linetime's DebttimeSQL system. Having achieved growth of 300% in gross fees in our four year plan, with only a 100% increase in headcount we now know that going with Linetime was absolutely the right decision."

Ron Lack MICM
Department Manager and Associate
Incasso LLP

"In the last three years Clarke Willmott's debt recovery team collected £275 million. It is unlikely that our business would have been as successful as it has been without DebttimeSQL."

Kat Nicholls
Systems Support Manager
BRU
The Debt Recovery Department of
Clarke Willmott

"We saw many 'products' that had evolved out of standard case management systems but we wanted a specialist debt recovery solution designed by people who understood the intricacies of the business."

Mark Halliday
Debt Recovery Manager
Kidd Rapinet



Software beyond expectations

We believe that the best way to fully appreciate the power of this exceptional resource is to see it for yourself. Nothing could be simpler – just call us now on 0113 250 0020 to arrange a personal demonstration and you'll soon be on the road to total efficiency, measurable results and predictable success.

The *Liberate* legal software suite is a comprehensive portfolio of scalable modules that exist to revolutionise the success of legal practices. *Liberate* has been developed holistically on a single Microsoft SQL server database. Linetime's commitment to the .NET framework facilitates integration with third party technologies.

The portfolio of *Liberate* applications also include:

- Practice Management
- Case Management
- Matter Management
- Debt Recovery
- Document Management
- Practice Performance
- Contact Marketing
- Web Access

Liberate has been developed by Linetime, the UK's leading provider of robust and proven software solutions to the legal profession.

Our business is founded on total quality thus enabling us to continually exceed our customers' expectations.

Continuous innovation and an exceptional ability to listen and act upon customers' needs, has culminated in the *Liberate* legal software suite being ranked Number One in the Law Society Software Solutions Guide. This outstanding result is based on independent market research. It is testament to the remarkable attributes of the *Liberate* legal software suite. Call us now and let us help you become Number One too.



Linetime Limited,
Moorfield House,
Moorfield Close,
Leeds, LS19 7YA
Tel: 0113 250 0020
Fax: 0113 250 0524
www.linetime.co.uk
info@linetime.co.uk

