

LIBERATE ^{B2C} Secure Web Access



Software
beyond
expectations

A powerful tool that keeps everyone informed

Linetime can help your practice realise huge benefits with Liberate B2C, a powerful new online case / matter tracking suite and management tool. Liberate B2C will enable your clients to review current case and matter details, create new cases and matters, and exchange instructions.

Liberate B2C extends the comprehensive functionality of the Liberate Case Management system into the client's own premises. Via a secure internet connection Liberate B2C users are able to submit and receive instructions and review individual cases and matters.

Error rates are reduced and a full audit-trail of all transactions is maintained.

Individual private clients are allowed to view their own case and matter details whilst the *Partner Zone* within Liberate B2C allows "bulk referrers" to view details of all of their transactions.

Liberate B2C also allows debtors to make secure credit and debit card payments online.

Liberate B2C tracks cases as they progress through the Liberate Case Management system, displaying live data directly from the central Liberate

Microsoft SQL server database.

This ensures that the client is always provided with an up-to-the-minute, real-time view - without having to make a single phone call.

Client service is improved and fewer interruptions means fee earners quickly become more productive.

Clients can enter transaction details of payments received directly ensuring that client and users systems are kept 'in sync'.



Case Information ▾ | Workbook ▾ | Referrals ▾ | Reports ▾ | Tools ▾ | Legal ▾ | Logoff | Home

Task List

Your workbook contains 4 debt entries requiring your attention. Please click on the link below to review and action the items.

[My Workbook](#)

Statistics

Distribution Of Cases

Archived Cases	6	
Live Cases	47	
Suspended Cases	0	

Usage Statistics

Bulk Uploads	0	
Cases Reviewed	1234	
Instructions Sent	65	
Payments Made	2	
Referrals Sent	260	
Workbook Items	150	

Client Codes

You have been assigned multiple clients whom you can work on behalf of.

Your current client is **Shamrock Electricals**.

To change it, select a new one from the list below.

Paul Grant
David Lawrence
Leighton Credit Ltd

Most Recent Reviews

Date	Type Code	Description
22 Feb 08	DEBT C0000108	David Jones
10 Jan 08	DEBT C0000121	Spruyt
01 Nov 06	DEBT M0000011	Fred Whitley
01 Nov 06	DEBT C0000156	Owes Money Ltd, Widgets Ltd.
31 Jan 05	DEBT M0000008	Independant Power Ltd
31 Jan 05	DEBT C0000184	Waltons Appliances Ltd
31 Jan 05	DEBT m0000003	Shamrock Electricals v Johnson, Spruyt, Smith, Rapsons Cafe,
25 Jan 05	DEBT m0000004	David Jones
25 Jan 05	DEBT M0000028	Smith

Fully featured and totally secure

Whatever type of case work you do, **Liberate B2C** allows your clients to safely and securely review the progress of any matter, at any time, anywhere with web access - saving time and money.

Liberate B2C – Administrator Utility

Security and Control - internet enabled applications demand absolute security of access and integrity of data. The **Liberate B2C Administration Utility** contains everything a user needs to

enhance security and control access.

High-level security techniques and a fully audited password system ensures a secure and controlled environment is maintained at all times.

Event Log - audit trail of all events occurring within the system.

Usage Logs - track usage by client for a user specified time period. Option to display output in graphical form.

Password Maintenance - set up and monitor client access status.

User Maintenance - assign individual user permissions, client codes and source of introduction.

Terms & Conditions of use - maintain current Terms and Conditions and record client's acceptance.

The screenshot displays the Liberate B2C web application interface. At the top right is the Liberate B2C logo, consisting of the text 'LIBERATE B2C' and a cluster of blue and orange dots. Below the logo is a navigation menu with items: Case Information, Workbook, Referrals, Reports, Tools, Legal, Logoff, and Home. The main content area shows 'Residential Purchase information for the instruction of Purchase of 19 Headland Way' with a house icon. Below this is a 'Your Instruction' section with tabs for 'Your Instruction', 'Latest Update', 'Instruct Us', and 'Instruction History'. The 'Your Instruction' tab is active, showing an 'Overview' section with a table of milestones.

Milestone	Requested	Received
Instructions Received		22/09/2006 ?
Details Received From Estate Agents		Y ?
Draft Copy Received		02/10/2006 ?
Property Information Forms Received		02/10/2006 ?
Office Copy Entries Received		02/10/2006 ?
Planning Permissions Received		02/10/2006 ?
Mortgage/Loan Offer Received		04/10/2006 ?
Exchange Of Contracts		10/12/2007 ?
Transfer Submitted	02/10/2006 ?	
NHBC Received		02/10/2006 ?
Advance/Loan Requested	16/10/2006 ?	? ?
Completion Date		10/12/2007 ?
Title Deeds Received From Seller		? ?
Registration Submitted	16/10/2006 ?	
Registration Completed		17/10/2006 ?
Title Deeds Sent To Lender		17/10/2006 ?

At the bottom left of the screenshot, there is a copyright notice: © 2002-8 Linetime Ltd, and a Microsoft Gold Certified Partner logo.

Available in a version to suit you

Liberate B2C is available in two versions. The entry-level Standard Edition provides secure and customisable on-line case tracking. Liberate B2C Enterprise Edition is designed for volume users and provides all the facilities of the Standard Edition PLUS enhanced case information viewing, submission facilities and reporting features.

Liberate B2C – Standard Edition

- Live web-based 24/7 on-line case tracking

- 128 bit encryption and password protection
- Customisable 'look & feel'
- User-definable data 'views'
- Case and matter information review
- New instruction submission
- Case & Usage Statistics Package
- Efficient 'Sort & Search' facilities
- Online credit/debit card payments (Optional)
- Conveyancing Quotation System (Optional)

Liberate B2C – Enterprise Edition

All Liberate B2C Standard Edition Features PLUS...

- View case history on-line with: Integral Liberate document viewer
Integral Liberate e-mail viewer
- Enhanced submission facilities including 'bulk' entry for volume work and individual case transactions
- Access to library of pre-defined reports
- Access to end-user Report Generator



Case Information | Workbook | Referrals | Reports | Tools | Legal | Logoff | Home

Debt Recovery information for the instruction of Premier Electricals Ltd

Overview | Particulars | Debtors | Court Details | Instalments | **Instruction History** | Payments | Transactions | Instruct Us

History Filters	Date	Narrative	Description	Media	Save	View
<input checked="" type="checkbox"/> Attachments	10 Mar 08 - 12:57	No instalment payments received, I have tried to call the David Kingston on the number he provided but it appears to have been disconnected. Numerous letters also sent to them with no response. Spoke to Client who confirmed that we should proceed to enforce the Judgment.				
<input checked="" type="checkbox"/> Documents	10 Mar 08 - 12:43	M0000012 - Shamrock Electricals - Premier Electricals Ltd		Message/Mail		
<input checked="" type="checkbox"/> Email	11 Jun 07 - 12:57	Sent document:	Confirm Instalment Arrangement	Documents		
<input checked="" type="checkbox"/> Fax/SMS	11 Jun 07 - 12:56	DR03.DL1				
<input checked="" type="checkbox"/> Multimedia	10 Jun 07 - 12:55	David Kingston telephoned on received of Judgment. He is willing to pay the balance off by instalments of £150.00 per month.				
<input checked="" type="checkbox"/> Notes	02 Jun 07 - 12:53	Advised Debtor that we are Entering Judgment for the Amount Outstanding	Debtor template letter to edit	Documents		
<input checked="" type="checkbox"/> Miscellaneous	02 Jun 07 - 12:53	Sent document:	No defence received enter judgment	Documents		
<input type="checkbox"/> Apply Filters	02 Jun 07 - 12:53	DR01.DL1				
	02 Jun 07 - 12:52	CL06.DL1				
	30 May 07 - 12:49	No contact received from Debtor in response to Claim form - Client confirm to proceed to Judgment.				
	10 Mar 07 - 13:04	Copy Invoices from Client		Image		
	10 Mar 07 - 12:47	Sent document:	Claim Issued	Documents		
	10 Mar 07 - 12:46	Sent document:	Endose, Claim Form, Particulars and Fee	Documents		
	10 Mar 07 - 12:46	Client instructions requested re issue				
	16 Apr 03 - 13:26	Sent document:	7 day Letter Before Action	Documents		
	15 Apr 03 - 12:41	No call received back from Premier - proceed with standard LBA.				
	10 Mar 03 - 12:38	David Kingston from Premier Called to advise he has taken over the financial affairs of the Company and will look into the outstanding debt and get back in touch in a couple of days.				
	30 Jan 02 - 13:26	Sent document:	Acknowledge Instructions for LBA	Documents		

Help for viewing documents.

LIBerate

What one of our customers says



"The ability to interface directly from the internet via *Liberate* B2C is a crucial and major benefit. For a firm to be able to offer clients direct access (via a secure internet connection) to their own cases and enable them to quickly and easily submit on-line instructions, was perceived by our steering group as a

great benefit for the future. As you can imagine, such a facility improves the whole case / debt management process enormously. If you improve the speed and accuracy with which you communicate with both your clients and their customers you have improved the overall efficiency of the whole

process. This undoubtedly improves your firm's overall profitability."

Mrs. Jane Dunlop
Partner
Business Recovery Unit
Clarke Willmott



Software beyond expectations

We believe that the best way to fully appreciate the power of this exceptional resource is to see it for yourself. Nothing could be simpler – just call us now on 0113 250 0020 to arrange a personal demonstration and you'll soon be on the road to total efficiency, measurable results and predictable success.

The *Liberate* legal software suite is a comprehensive portfolio of scalable modules that exist to revolutionise the success of legal practices. *Liberate* has been developed holistically on a single Microsoft SQL server database. Linetime's commitment to the .NET framework facilitates integration with third party technologies.

The portfolio of *Liberate* applications also include:

- Practice Management
- Case Management
- Matter Management
- Debt Recovery
- Document Management
- Practice Performance
- Contact Marketing
- Web Access

Liberate has been developed by Linetime, the UK's leading provider of robust and proven software solutions to the legal profession.

Our business is founded on total quality thus enabling us to continually exceed our customers' expectations.

Continuous innovation and an exceptional ability to listen and act upon customers' needs, has culminated in the *Liberate* legal software suite being ranked Number One in the Law Society Software Solutions Guide. This outstanding result is based on independent market research. It is testament to the remarkable attributes of the *Liberate* legal software suite. Call us now and let us help you become Number One too.



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